

International Ice Services Emergency Response Numbers

Argentina: <http://www.hidro.gob.ar>

Meteorology Department

Naval Hydrographic Service

Address: Av. Montes de Oca 2124 - Ciudad Autónoma de Buenos Aires. República Argentina. P.O. Box C1270AVB

Phone: (+54) 11 4317 2534 ****Spanish-speaking only**

Hours: 24/7

E-mail: hielo.marino@hidro.gov.ar

Australia: <http://www.antarctica.gov.au/>

Australian Antarctic Division

Address: 203 Channel Highway, Kingston, Tasmania, Australia 7150

Phone: +61-3-62323642

Alternate Phone: +61-3-62323113

Hours: 24/7, Leave a message if no one answers, and response will be made within the hour

E-mail: season.ops@aad.gov.au

Brazil: <https://www.mar.mil.br/dhn/chm/meteo/indexing.htm>

Navy Hydrography Center-Marine Meteorological Service

Address: Rua Barão de Jaceguay, s/n Ponta da Armação Niterói, RJ CEP. Brazil 24048-900

Phone: (+55) 21 2189-3275

Hours: 0830L-1630L, Monday thru Friday

Best Contact Number: (+55) 21 893-270, Available 24/7

E-mail: meteorologia-oceanografia@chm.mar.mil.br

Canada: <http://ice-glaces.ec.gc.ca>

Canadian Ice Service - Environment Canada

Address: 373 Sussex Drive, Block E, Ottawa, Ontario, Canada K1A 0H3

Phone: +1-800-668-6767

Hours: 0830L-1630L

E-mail: cis-scg.client@ec.gc.ca / enviroinfo@ec.gc.ca

Chile: <http://web.directemar.cl/met/jturno/indice/english.htm>, www.directemar.cl

Chilean Navy Weather Service/Ice Service

Address: Subida Cementerio 300 Playa Ancha, Valparaiso, Chile

Phone: +56 61 220 1161, Punta Arenas Duty Number (only Spanish)

+56 32 220 8639, +56 32 220 8638, +56 32 220 8637, Valparaiso Duty number (Spanish and English)

Hours: 24/7

E-mail: mrcchile@directemar.cl, meteomag@directemar.cl

China: <http://english.nmefc.gov.cn>

National Marine Environment Forecast Centre

Address: 8, Dahuisi Rd., Haidian District, Beijing, China 100081

Phone: Phone not available.

Hours: 0800L-1700L

E-mail: webmaster@nmefc.gov.cn

Denmark: <http://www.dmi.dk/en/groenland/hav/ice-charts>

Danmark Meteorologiske Institut

Address: Lyngbyvej 100, DK-2100 Copenhagen, Denmark

Phone: +45 39 15 72 45

Hours: 0800L-1700L

E-mail: iskort@dmi.dk

Estonia: <http://www.emhi.ee>

Estonian Meteorological and Hydrological Institute (EMHI)

Address: Rävåla 8, EE-0001 Tallin, Estonia

Phone: TBD

Hours: 0800L-1700L

E-mail: mere@emhi.ee

Finland: <http://en.ilmatieteenlaitos.fi/ice-conditions>

Finnish Meteorological Institute, Ice Service

Address: P.O. Box 503, FIN-00101 Helsinki, Finland

Phone: +358 29 539 3464

Hours: 0800L-1700L

E-mail: iceservice@fmi.fi

Germany: http://www.bsh.de/en/Marine_data/Observations/Ice/index.jsp

BSH-Eisdienst

Address: Neptunallee 5, 18069 Rostock, Germany

Phone: +49 381-4563780

Emergency Phone: +49 381-4563781 (with voice mail and contact information for off-office hours)

Hours: 0800L-1700L

E-mail: ice@bsh.de

Greenland: <http://www.dmi.dk/vejr>

Danish Meteorological Institute (DMI)

Ice Patrol Narsarsuaq

Address: PO Box 505, 3923 Narsarsuaq, Greenland

Phone: + 299 66 52 44 ** **Can press number to access 24/7 Emergency Representative**

Hours: 0800L-1600L Monday thru Friday; 24/7 # always available

E-mail: icepatrol@dmi.dk

Iceland: <http://www.vedur.is>

Icelandic Meteorological Office

Address: Bustadavegur 9, IS-150 Reykjavik, Iceland

Phone: + 354 522 6000 ** **English recording, Can press 5 to access 24/7 Emergency Representative**

Hours: 0830L-1600L Monday thru Friday; 24/7 # always available

E-Mail: fyrirspurnir(at)vedur.is

Japan: http://ds.data.jma.go.jp/gmd/goos/data/rrtdb/jma-pro/man_ice_okh_D.html

Japan Meteorological Agency

Address: 1-3-4 Otemachi Chiyoda-ku, Tokyo, 100-8122, Japan

Phone: Not Available

Hours: 0930L-1715L

E-Mail: seaice@climar.kishou.go.jp

Latvia: <http://www.meteo.lv>

Latvian Environment, Geology and Meteorology Centre

Address: 165 Maskavas Str, LV1019, Riga, Latvia

Phone: +371 67 032 609

Hours: 0800L-1700L (outside working hours - forecaster on duty)

E-Mail: marine@meteo.lv

Lithuania: <http://www.meteo.lt/english>

Lithuanian Hydrometeorological Service

Address: Rudnios str 6, 09300 Vilnius, Lietuva, Lithuania

Phone: +3706 252247 ** Cannot leave a voicemail

Hours: 0800L-1700L

E-Mail: lhmet@meteo.lt

Netherlands: <http://www.infocentrum binnenwateren.nl.ijskaart>

Rijkswaterstaat/Riza Centre for Water Management

Information and Warning Centre

Address: Infocentrum Binnenwateren, Postbox 17, 8200 AA Lelystad, Netherlands

Phone: +31-320 298 888

Hours: 24/7

E-mail: infocentrum@riza.rws.nl

Norway: <http://www.met.no/>

MET Norway

Norwegian Ice Service

Address: Forecasting Division for Northern Norway, PO Box 6314 Langnes, NO-9293

Tromsø, Norway

Phone: +47 7762 1300

Hours: 24/7

Norwegian Coastal Administration: +47 33 034800 (pollution cases), 24/7

Search and Rescue Coordination Center: +47 51 517000 (SAR cases), 24/7

E-Mail: istjenesten@met.no

Poland: <http://www.baltyk.pogodynka.pl//index.php?page=2&subpage=64>

Instytut Meteorologii i Gospodarki Wodnej – PIB (IMGW-PIB) - Oddział Morski
Ice Service

Address: Waszyngtona 42, PL 81-342 Gdynia, Poland

Phone: +48-58 62 88 146 (Ice Team)

Hours: 0730L-1500L, Monday-Friday

Fax: +48 58 620 16 41

Emergency: +48-58 62 88 151, 24/7

E-mail: hydrologia.gdynia@imgw.pl

Russian Federation: <http://www.aari.ru>

Arctic and Antarctic Research Institute (AARI)

Web: [http://www.aari.ru/](http://www.aari.ru) (General Info), <http://gmdss.aari.ru/> (METAREAs XX, XXI), <http://ice.aari.aq/> (Southern Ocean)

Address: 38, Bering Str., St. Petersburg, Russia 199397

Phone: +7 812 337-3168 (hours: 0900-1900UTC+0300)

Phone: +7 921 865-4056 (hours: 1900-0900UTC+0300)

Fax: +7 812 337-3241

Hours: 24/7

E-mail: sat_info@aari.ru, service@aari.ru

South Africa: <http://www.weathersa.co.za/>

South African Weather Service

Address: 442 Rigel Avenue South, Erasmusrand, 0181, Private Bag X097, Pretoria 0001, South Africa

Phone: +27 12 367 6000, +27 21 935 5700

Fax: +27 21 934 4590

Hours: 24/7

Email: Johan.Stander@weathersa.co.za

Sweden: www.smhi.se

Swedish Meteorological and Hydrological Institute (SMHI) Ice Service

Address: S-601 76 Norrköping, Sweden

Phone: +46-11 495 8533 ** Recorded message in Swedish and English

Hours: 0800L-1600L

E-mail: ice@smhi.se

United Kingdom: <http://www.metoffice.gov.uk>

Met Office

Address: FitzRoy Road, Exeter, Devon EX1 3PB, United Kingdom

Phone: +44 1392 885680

Hours: 0800L-1700L

E-mail: enquiries@metoffice.gov.uk

United States

U.S. National Ice Center: <http://www.natice.noaa.gov>

Address: 4251 Suitland Road, NSOF, Washington, DC 20395

Phone: +301-943-6977

Hours: 0730L-1600L, Duty Officer – 24/7

E-mail: nic.cdo@noaa.gov

International Ice Patrol: <http://www.navcen.uscg.gov/iip>

Address: 1 Chelsea St., New London, CT 06320

Phone: +860 271 2626, Operations Center (forwarded to Watch Cell after hours)

Watch Mobile Phone: +860 235 8171

Hours: 0730-1600 EST (Minimum); Watch Phone – 24/7

E-Mail: iipcomms@uscg.mil

U.S. National Weather Service Alaska: <http://www.weather.gov/afc/ice>

Alaska Sea Ice Program (ASIP)

Address: 6930 Sand Lake Road, Anchorage, AK 99502

Phone: (907) 266-5138

Emergency: (907) 271-6540, press 0 after hours for emergency

Hours: 0630L-1530L

E-Mail: nws.ar.ice@noaa.gov